

FUTURE ORIENTED INTELLIGENT  
WELL THOUGHT OUT  
NEEDS ORIENTED



**Life Safe**  
powered by Castellan  
**SERVICE**



The service provider  
in Europe for safety  
inspections on  
medical products

**Safety inspections in accordance with the  
workplace ordinance**

MAINTENANCE/SERVICE  
SERVICE CENTRE  
EMERGENCY CALL CENTRE  
TRAINING CENTRE  
INSPECTIONS CENTRE

**24/7**



**SITUATION AND INSPECTION CENTRE**

**PASSING ON KNOWLEDGE**



**Repair and Maintenance**

All our customers' devices undergo stringent testing, are serviced and repaired if needed in our company internal laboratory.

**TÜV Certified Products**

The highest quality – providing this to you is what drives us. Our company is therefore certified in accordance with the directives DIN ISO 9001 and 14001, and we have this confirmed through regular audits.

**Global Synchronisation**

All products and systems are integrated into an alarm and monitoring system that automatically notifies our employees of the measures required. These then execute the necessary steps, implementing the dualcontrol principle in sensitive areas. The functionality and condition of the integrated systems are subject to constant monitoring at the same time. All information is available to you always of course in our access-protected web-portal.

**Highest Functionality & Security**

Automatic data collection and synchronisation of all connected systems. Data analysis and alarming in accordance with a set escalation matrix. Alerting persons in positions of responsibility and emergency response personnel by text message or e-mail is also an option. Depending on the service commissioned, immediate restoration of the system.

**Academy: Training of Lay People & Professionals**

Medical products pose what would appear to be insurmountable tasks for professionals, and even more so for medical lay people. To prepare your personnel in the best possible manner to deal with an emergency situation, we conduct training seminars for our emergency systems in our premises. We also conduct in-house training seminars in relation to on-site work safety and workplace regulations (organisational liability).

**The Highest Level of Security Service**

- > 24 hours, 365 days a year
- > Monitoring of all systems
- > Monitoring of application and function
- > Fault monitoring
- > Anti-vandalism monitoring
- > Anti-theft monitoring and localisation in event of theft
- > Monitoring of the maintenance cycle
- > Monitoring and data transfer
- > System monitoring
- > Dual-control principle
- > Redundant server structure
- > Emergency power supply (UPSuninterrupted power supply)

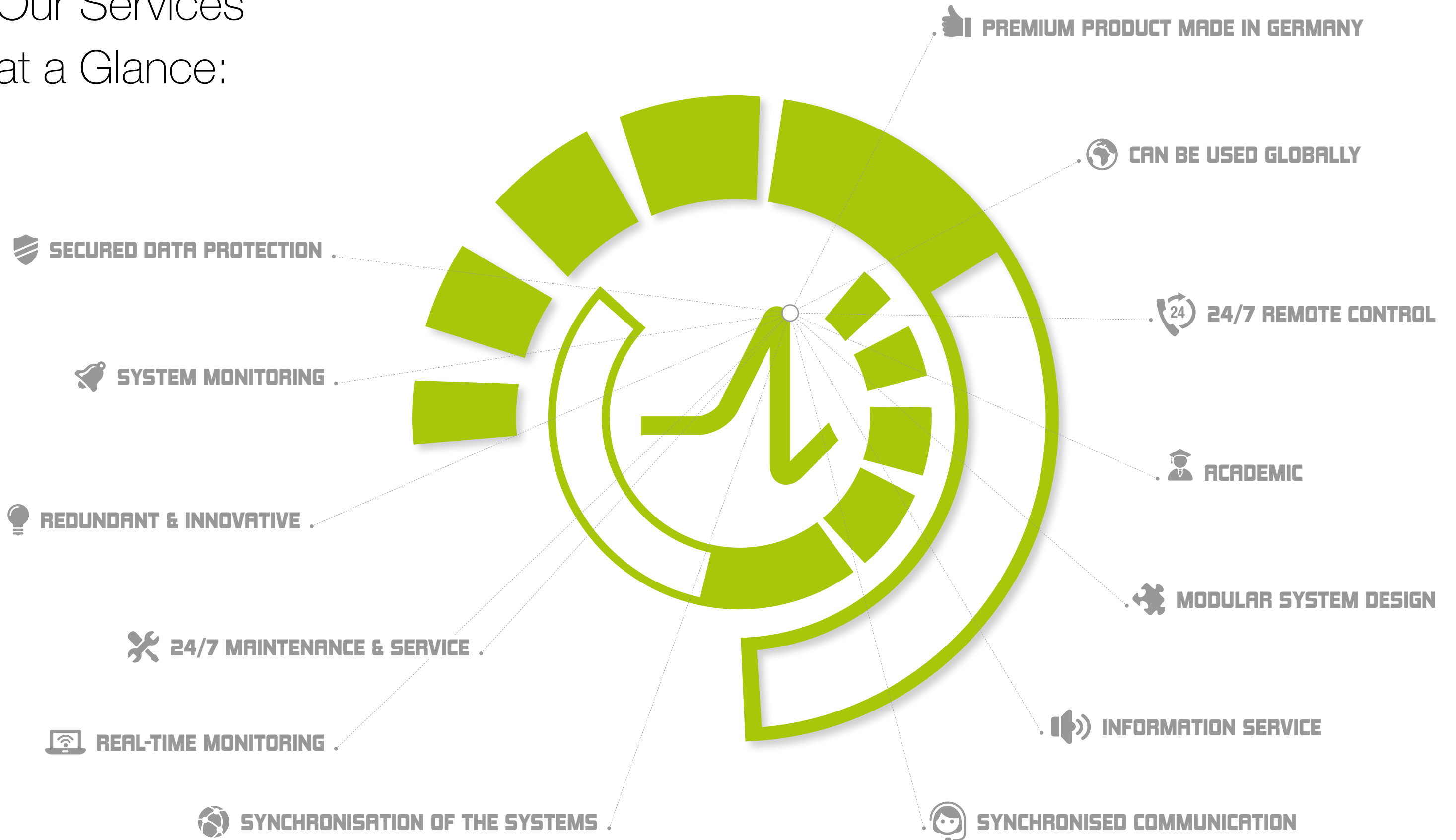
**ASSEMBLY/COMMISSIONING**

**MAINTENANCE SERVICE**

**SPECIAL APPLICATIONS/EVENTS**



# Our Services at a Glance:







**MEDICAL PRODUCTS LAW AND CORPORATE LIABILITY**

Sit back and relax

Many public authorities, airports and renowned companies from industry, retail and hospitality from all across Europe already put their faith and trust in our service. Thanks to the certified legal security, you can sit back and concentrate completely on your work without any worries. We assume the mandate and the corporate liability.



We complete the following tasks on your behalf in order that you avoid corporate liability:

- > Meeting the legal obligation to inform the German Federal Institute for Drugs and Medical Devices (Bundesinstitut für Arzneimittel und Medizinprodukte) about life-threatening situations
- > Execution of the safety inspections which are expressly prescribed in Section 6 of Medical Devices Operator Ordinance (§ 6 MPBetreibV)
- > Execution of the verification of the devices within the framework of "metrological inspections" in accordance with Section 24 1 Medical Products Directive (§ 24 1 MPG)
- > Documentation and updating of the medical devices book according to Section 7 of Medical Devices Operator Ordinance (§ 7 MPBetreibV)

This means that we avoid on your behalf cases of liability that entail the risk of personal liability, fines as well as monetary penalties and imprisonment. We comply with the legal documentation requirement, because in the case of a damage event, it will be possible to clearly illustrate who is ultimately responsible for the damage caused and who is required to pay compensation.





# Life Safe

powered by Zertiv

## SERVICE

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